

## GUIDELINES PRIOR TO TRAVEL AND EXTRA SERVICES PROVIDED:

### 1. Visa Processing:

- We shall send you a letter for obtaining medical visa. For this, please write us the complete name and address, passport no. and dates of travel of the patient as well as the accompanying person. After receiving a visa invite from us you can apply for the medical visa at the Indian Embassy in your country.

### 2. Flight Information:

**A)** We recommend that you can take a direct flight to **Ahmedabad International Airport from the airline hub outside India**. It is just a one and half hour drive from Baroda (Vadodara) where we are based.

The following airlines offer this service:

- |                   |                  |
|-------------------|------------------|
| a) Indigo         | f) Emirates      |
| b) Jet Airways    | g) Qatar Airways |
| c) Air India      | h) Gulf Air      |
| d) Etihad Airways | i) Air Arabia    |
| e) Spice Jet      |                  |

**B)** Another option is to take a flight to **Mumbai Airport** & then take a connecting flight to **Baroda (Vadodara) Airport** (Jet Airways, Indigo).

### 3. Airport reception:

-If required we can arrange for a car pickup from Ahmedabad airport and eventual drop back to Ahmedabad airport. The approximate cost for this would be Rs.4000 for pickup and similarly Rs.4000 for drop back. The car will be an Innova (Toyota) Air Conditioned car which is a 6 seater and can accommodate 3 medium size bags.

-Please forward the patient's complete travel details at least two working days in advance so that we can make all the necessary arrangements.

### 4. Other Instructions:

-If you are suffering from any major diseases or chronic illnesses, it is important to inform us before coming here so that we can give you adequate and proper instructions for the same.

-Also, if you are taking any blood-thinning medication like Aspirin, Ecosprin, Clopidogrel, then you need to stop taking them at least 4 days before surgery.

### 5. Payment:

- As for the payment, please bring cash US dollars with you which can be exchanged at the hospital itself with the help of the exchange bureau. A 1% govt. tax is applicable on cash payments exceeding Rs. 200,000 (as per the government rules).

-Credit cards would incur an additional service charge. Overseas cheques cannot be accepted as we frequently encounter problems with transactions.



-If you wish to make a bank transfer to our account, this needs to be done at least a week in advance. Bank details will be provided on request. After bank transfer, **kindly send us the swift copy from your remitting bank so** our finance department can trace the process and confirm with you upon receipt.

-It would be difficult to proceed with the surgery if payment for the package is not made before the date of operation.

#### **6. During Hospitalization:**

-A representative of the International Patient Care Team of Welcare Hospital will assist you for all your needs during your stay in hospital.

#### **7. Attendant Stay:**

One or two attendants can stay in the patient room except during ICU stay of patient in which attendant will be required to stay in ICU patient waiting area. Food and beverages will be charged extra.

#### **8. Stay outside hospital:**

-We will assist you with arranging accommodation near hospital according to your choice and budget.

#### **9. SIM card:**

- If you need to buy a local SIM card for your cell phone, please ensure that you bring with you an original photo ID and an address proof with your name & address (not P.O. Box no.) mentioned on it. In absence of this, you will not be able to get a SIM card as the Govt. rules are very strict regarding this.  
-Also, carry 3-4 Xerox copies of the pages of your passports which contain the photograph and personal details and the address of the person, and of your Indian visa.

#### **10. Statutory Requirement:**

-Please carry with you at least 6 passport sized photographs with **white background** of yourself and the accompanying person and a **colour copy** of passport's personal details page and visa page for the FRO registration for long term medical visa. Our staff shall help you with the FRO registration but the ultimate responsibility and expenses for the same shall lie with the patient and their accompanying person.